

WHO WE ARE

BACKGROUND

SFO's 5-Year Strategic Plan, Inspiring the Extraordinary, sets a bold vision for inclusive economic growth, workforce equity, and meaningful community partnerships. At the heart of this vision is the work that the Social Impact Team leads. The team is organized into two units: Economic and Community Development and Workforce Standards Development. The Social Impact Team is part of the Strategy and Social Impact (SSI) section, which reports directly to SFO's Chief Operating Officer.

MISSION

Social Impact creates equitable access to the airport's economic opportunities - uplifting small, local, and historically underrepresented businesses and supporting a thriving tenant workforce.

GOALS

ECONOMIC AND COMMUNITY DEVELOPMENT

Build a healthy, inclusive entrepreneurial ecosystem by connecting underutilized businesses to airport opportunities.

WORKFORCE STANDARDS AND DEVELOPMENT

Ensure continuity of operations at the airport by investing in workforce strength and stability.

BUSINESS AND CAREER CENTER

Promote economic inclusion by providing individualized support and resource navigation.



CONTACT

BUSINESS AND CAREER CENTER

LOCATION

Dianne Feinstein International Terminal, A-Side, Departures Level, across from the Medical Clinic

HOURS OF OPERATION

Monday – Thursday:	Friday
9:00AM – 12:00PM	9:00AM – 12:00PM
1:30PM – 4:00PM	Closed on legal holidays

PHONE

650-456-7966

EMAIL

community@flysfo.com



WEBSITE
qrco.de/bgMr04



MEET OUR TEAM

STRATEGY & SOCIAL IMPACT

MEET OUR TEAM



Corina Monzón
Managing Director of Strategy
& Social Impact



Dr. Rita Ohaya
Director of Social Impact



Erika Vargas
Strategy & Social Impact
Administrative Assistant



Mallika Hari
Strategy & Social Impact
Administrative Analyst

WORKFORCE STANDARDS AND DEVELOPMENT UNIT

The Workforce Standards and Development (WSD) unit enhances SFO's success by managing programs that recruit job seekers, and support tenant employers and worker retention. Additionally, WSD ensures job quality and ordinance compliance while fostering partnerships with labor unions and city departments to empower workers.



Andrew Abou Jaoude
WSD Manager



Kevin Murray
WSD Programs
Administrator



Olga Elizalde
Tenant Engagement
Specialist



Hilary LaRowe Medieros
Business and Career
Center Coordinator



Tiffany Yee
WSD Specialist



**Omoredé "Rico"
Hamilton**
Community Development
Specialist

ECONOMIC AND COMMUNITY DEVELOPMENT UNIT

The Economic and Community Development (ECD) unit supports small, local, and historically underrepresented businesses by promoting diversity in airport contracts through outreach, technical assistance, and certification programs. By ensuring compliance with federal and local participation requirements and fostering collaborations with city divisions, ECD advances economic growth and community empowerment.



Queena Lu
ECD Manager



Jerrica Hau
ECD Programs
Administrator



Colette Lam
ECD Analyst



Tabitha "Tabby" Shikuku
ECD Analyst